

TECHNOLOGY SERVICES

At WilkinGuttenplan, we understand that technology is critical to the success of your business. Whether you outsource IT support or are looking to complement existing staff, we can help keep your IT environment available and running efficiently.

Our highly skilled and accessible team of professionals provides an proficient and turn-key solution, giving you peace of mind, and solving issues before they become problems, so you can concentrate on growing your business.

OUR COMPREHENSIVE SUITE OF TECHNOLOGY SERVICES INCLUDES:

- **Technology Strategy and Consultation** Our clients typically do not have full-time in-house IT personnel. They rely on us to assess their needs, watch for upcoming trends, and present innovative solutions that provide tangible business benefits.
- **Proactive Monitoring and Maintenance** We leverage advanced diagnostic tools to monitor the health of our clients' computer networks 24 hours a day, including a detailed preventative maintenance program. By identifying and correcting small issues immediately, we can prevent them from disrupting your business.
- **Responsive Technical Support** We provide a concierge-level support experience unlike any other "tech support" call you've made. Our fast response times, experienced professional engineers, and advanced diagnostic tools will help you get back up and running smoothly.
- **Airtight Security** When it comes to the security of our clients' networks, we don't take any chances. That's why we provide our clients with leading antivirus software and hardware-based network firewalls.
- **Backup and Disaster Recovery** Your data is one of your company's most valuable assets, and we keep it protected from dangers such as accidental deletion, hardware failure, and natural disaster. Downtime is costly; therefore, we offer options for rapid recovery from an issue either onsite or in the cloud.
- **Communication and Collaboration Tools** Email is critical in modern organizations, yet many are still using outdated systems that hurt productivity. We partner with several of the leading productivity vendors, such as Microsoft and Google, so that we can bring you the right solution that works best for your business.